

## **Workshop on procurement, Grievance Redressal Mechanism (GRM) and Equity Action Plan (EAP) at Guwahati on 05.12.2029 and 06.12.2019**

For establishment of a fair and transparent system, a grievance redressal mechanism has been set up under NAHEP-CAAST on Standardization of integrated farming system models for the State of Jharkhand. A grievance redressal cell has been set up under this mechanism with an objective to redress the grievances of students, employees, clients, vendors, procurement, social and environment and other stakeholders. There exists 3-tier system. At the University level i.e., Tier-I, Dr Rekha Sinha, Head Department of Home Science has been designated as Grievance Redressal officer (GRO) to facilitate the disposal of complaints received pertaining to NAHEP-CAAST. Sri. Dilip Roy, undersecretary at Tier-II level i.e., Project implementation unit and Dr R.C. Agarwal, National Director at Tier-III level are responsible for redressal of complaints. Complaints can be lodged in the university through in person, post, drop box, phone and E-mail. Complaint can also be lodged on <http://nahep.icar.gov.in>. Complainant will be communicated within 10 days about redressal. If complainant gets satisfied, the complaint is resolved. If not, it passes on to the next stage as an appeal.



A workshop on Environmental and Social Standard (ESS) under NAHEP was organised on 5th - 6th Dec, 2019 at College of Veterinary Science, Khanapara, Guwahati. PI of NAHEP-CAAST, Dr. M. S. Malik and Co-PIs and Nodal officers Dr. B. K. Agarwal, Dr. Rekha Sinha, Dr. Pramod Rai and Dr. A. M. Ansari of NAHEP-CAAST of IFS attended Regional Procurement and Environmental workshop (Eastern region), For smooth function of GRM, College wise following Nodal Officers have also been identified:

- Ranchi Agriculture College - Dr. Md. Naiyer Ali, Department of Agronomy, RAC, Ranchi.
- Ranchi Veterinary College - Dr. Gloria Tigga, Department of Physiology, RVC, Ranchi.
- College of Forestry - Dr Basant Chandra Oraon, Department of Silviculture and Agroforestry, Ranchi

